



QUEEN + ADAM LAMBERT

THE RHAPSODY TOUR

Venue & Show Information

Key Timings

- 5.30pm** Box Office opens
- 6.30pm** Gates open
- 8.30pm** Show commences



Note: The playing schedule is subject to change by the Promoter leading into, or on the day of the concert.

Box Office

Box Offices A, B, C, D & E will be open from 5:30pm on show day.

Authorised Sellers

Only tickets purchased via Ticketek are valid for entry to the show. Tickets purchased via third party on-seller sites **WILL NOT** gain entry into the event.



Ticket Enquires

Please contact Ticketek if you have any questions regarding your Event ticket. Ticketek can be contacted via 13 28 49 or premier.ticketek.com.au

Ticketing Acquisition Process

VIP Packages - Hard copy tickets; sent via mail.

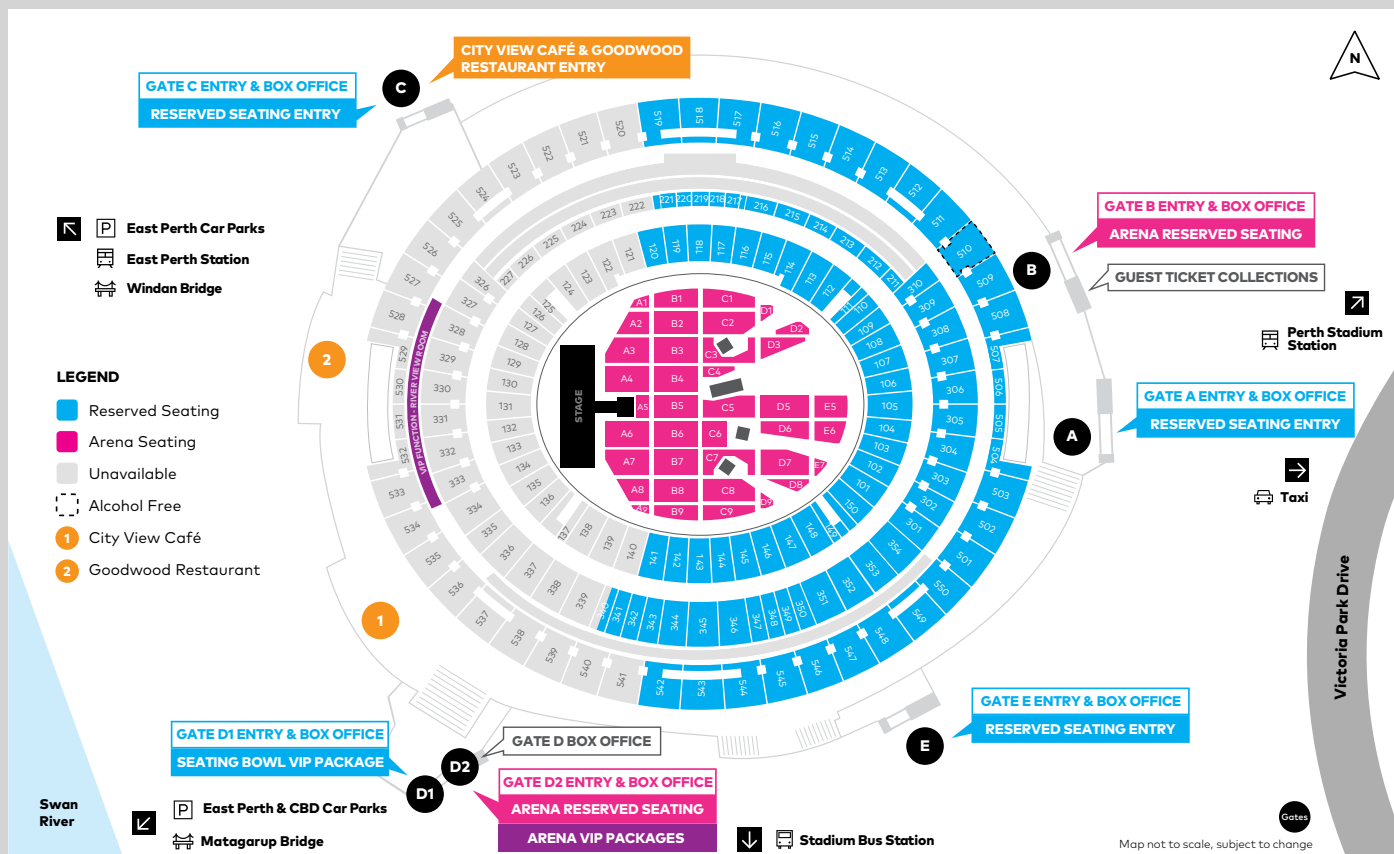
Reserved Seating - Hard, Ezy and Mobile tickets

- Hard tickets will be sent via mail.
- Ezy tickets will be sent via email.
- Mobile tickets are available on your mobile device / Ticketek App

Entry to Optus Stadium

All Patrons **MUST** enter the venue via the gate specified on their ticket.

Please refer to the Optus Stadium map below.



Security

WA Police, Security and Customer Service staff will be on-site throughout the day to assist you.

IF YOU SEE SOMETHING, SAY SOMETHING! Please report any unusual or suspicious behaviour, unattended items and anti-social behaviour to Stadium staff or Police immediately or text 0409 317 771 for assistance.

Patrons are recommended to arrive early and leave additional time for the security screening process when entering the Stadium. All patrons will be subject to security check including the inspection of bags / packages, metal detector wand and pat-down searches. Patrons refusing the above will not be permitted entry into the venue.

Thank you for helping us provide a safe environment for everyone attending the concert.

Note: By entering the venue, patrons also agree to be photographed and videotaped.

Patron Safety

Public safety is our No.1 priority.

Everyone is encouraged to enjoy themselves. It is expected that patrons will want to stand and dance during the show, but please keep aisle and walkways clear, standing on seats and sitting on the shoulders of others is not permitted, please be considerate of fellow patrons around you when enjoying the show.



Bag Sizes

Small bags are permitted however, **cannot be larger than A4 size. Backpacks of any size are not permitted.** To help avoid delays on entry, arrive early and leave your bag at home if you can. Backpacks are not permitted.



Cloakroom Facilities

There will be **NO** cloakroom facilities for this event. Please leave large bags and other restricted / prohibited items at home.

Accessibility

Optus Stadium is a fully accessible venue. Accessible and Enhanced Amenity seats are located across every level of the Stadium including premium hospitality areas, accommodating wheelchair users, their carers and guests.

There are a number of facilities available for patrons with accessible needs. Please see stadium staff for assistance on event day. For an overview of the stadium's accessibility features, [click here](#).

First Aid

Medical crews will be present inside the Stadium to attend to any problems, no matter how big or small. Please see Stadium staff for assistance.

Toilets

Located across all levels of the Stadium and in the Stadium Park. Please ask Staff if you require directions.

EFTPOS / ATM

Limited ATMs are available at Optus Stadium, so come prepared with enough cash if you need it. ATMs inside the Stadium are located on Level 1 adjacent to Aisles 104 & 130 and Level 5 adjacent to Aisles 518 & 537.



EFTPOS and Credit Card facilities are available at most Food and Beverage outlets.

Food and Beverage

Experience the best the Stadium has to offer! Food and beverage facilities will be available for patrons to purchase throughout the Stadium and Stadium Park. If you're looking for a bite to eat inside the Stadium, visit the orange and red outlets. Thirsty and looking for something to drink? Visit the yellow and orange outlets. Free water stations will also be in place throughout the Stadium and Stadium Park.

Additional food and beverage options will be available for Arena Reserved Seating patrons. Please follow the signage above each of the large arena tunnels. Access to the Level 1 food & beverage outlets & toilets is available via the stairs to the left and right of the stage. Please ask staff and security if you require directions.

Optus Stadium is a licensed premises. Please assist us by being a responsible consumer. Penalties apply for the supply of alcohol to minors or intoxicated persons. Persons deemed to be intoxicated will be removed from the venue.

Stadium Dining

Patrons with Goodwood Restaurant and City View Café reservations **MUST** enter via Gate C.

Tour Merchandise

Official tour merchandise can be purchased from authorised sellers located within the Stadium and Stadium Park.

Smoking

Smoking is prohibited internal to the Stadium and Stadium gates. Designated smoking areas are located 5m external to the Stadium entries. This includes electronic cigarettes (e-cig or e-cigarettes), personal vaporisers, electronic nicotine delivery systems, or other battery powered vaporisers.

Please exit the venue if you wish to smoke – you will need to scan your ticket out at the exit gates.

Visual Effects

Heavy strobe and flashing lights/lasers will be used as part of this show.

Weather

This is an outdoor concert with all arena seating and some grandstand seating sections being exposed to the elements.

We recommend patrons SLIP, SLOP, SLAP and prepare themselves for hot weather by staying hydrated and looking out for each other.

The concert will proceed rain or shine and only exceptional severe weather conditions will affect the performance.

What You Can Bring

- ✓ Concert tickets - Hold on to your tickets if you are catching public transport home
- ✓ Signs are permitted however, **cannot be larger than 28cm x 43cm (approximately A3 size)** and do not contain any offensive or political messaging, be attached to poles or block the view of others
- Small bags are permitted however, **cannot be a backpack or larger than A4 in size**. Please note – there is no cloakroom available for large bags and all bags will be subject to a bag check

What You Can't Bring

- ✗ Bags larger than A4 in size
- ✗ Backpacks
- ✗ All bottles tops must be removed from drink bottles for arena seated patrons prior to entry
- ✗ Glassware, glass bottles or cans, including spray cans
- ✗ Alcoholic beverages
- ✗ Illegal substances, including illegal drugs
- ✗ Flares, fireworks, explosives, smoke canisters or smoke bombs
- ✗ Laser devices or pointers
- ✗ Guns, knives, weapons, other dangerous or hazardous items
- ✗ Cameras with detachable lenses, tripods, video cameras and audio recording devices of any kind including Go-Pros, selfie sticks and iPads
- ✗ Remote control vehicles, including drones (or any such aircraft)
- ✗ Pepper spray and / or mace
- ✗ Pets or animals, other than certified service animals
- ✗ Folding chairs or stools
- ✗ Poles, including metal flag poles, extendable flag poles and / or flag poles capable of being used as a weapon
- ✗ Oversized banners and flags which affect patron viewing or are otherwise deemed to cause public nuisance

- ✗ Musical instruments and noise makers, including whistles, hooters, horns, air-horns, drums, and vuvuzelas
- ✗ Confetti or shredded paper
- ✗ Balloons or other inflatable items
- ✗ Scooters, roller skates, skateboards, segways and push bikes
- ✗ Electronic cigarettes (e-cig or e-cigarettes), personal vaporisers, electronic nicotine delivery systems, or other battery powered vaporisers are not permitted to be consumed anywhere in Optus Stadium
- ✗ Advertising, sponsorship, promotional, or other marketing materials, including without limitation clothing, accessories and/or literature, which is intended to be offered for sale and /or other means of distribution
- ✗ Other items as determined by Optus Stadium that may cause damage, harm or public nuisance

Optus Stadium's full Conditions of Entry and other special conditions for the show can be found on the [event webpage](#).

Getting To & From The Concert

Public Transport

Return travel on public transport is included in the cost of your ticket. Visit <https://www.transperth.wa.gov.au/Journey-Planner/Events> to plan your trip to Optus Stadium.



Parking

Please note that limited parking is available in Optus Stadium Precinct.

Patrons are strongly encouraged to take advantage of the additional public transport running to and from Optus Stadium to avoid expected heavy congestion and traffic on roads in and around the precinct.



For further information regarding visiting Optus Stadium visit <https://optusstadium.com.au/getting-here/>