

OPTUS STADIUM

CONDITIONS OF ENTRY

The following Conditions of Entry apply to all patrons (**Patrons** or **Ticket Holders**) attending events or functions at Optus Stadium.

Event Conditions, Ticket Conditions and Sport Governing Body Conditions

1. These Conditions of Entry are to be read in conjunction with conditions of entry that may apply to (i) a particular event (**Event Conditions**, refer to the event page at optusstadium.com.au; (ii) the ticketing agent's terms and conditions of ticket sale (**Ticket Conditions**, refer to ticketmaster.com.au/h/purchase.html; and/or (iii) specific conditions of sports governing bodies (**Specific Conditions**). Each of these conditions may include additional terms to those set out in these Conditions of Entry.
2. Specific Conditions of entry will apply for each event of the Australian Football League (**AFL**), Cricket Australia (**CA**), the National Rugby League (**NRL**), and Football Federation Australia (**FFA**), from the website of the respective sports governing bodies:
 - (a) [AFL - Conditions of Entry](#)
 - (b) [Cricket Australia - Ticket & Entry Conditions, National Refund Policy, Policy Statement on Inappropriate Conduct](#)
 - (c) NRL - Event Conditions
 - (d) FFA - Terms of Admission

Specific Conditions of entry may apply for other sporting codes, and where applicable will be available as part of the Event Conditions.

3. Unauthorised promotional or commercial activities are not permitted within Optus Stadium or the Stadium Park. Tickets to events at Optus Stadium or the Stadium Park may not be used in relation to any unauthorised promotion or competition. Patrons and Ticket Holders who conduct any unauthorised activities will be required to immediately cease such activities and may be evicted from Optus Stadium and the Stadium Park. Patrons and Ticket Holders holding tickets sourced through unauthorised promotional or commercial activities may be denied access to Optus Stadium.

Failure to Comply with Conditions

4. Patrons or Ticket Holders who fail to comply with the Conditions of Entry, Event Conditions, Ticket Conditions and/or Specific Conditions may be:
 - (a) required to provide any authorised representative of Optus Stadium and/or any law enforcement officer with their name, address and other relevant personal information (Personal Information); and / or
 - (b) refused entry, removed from, fined or banned from Optus Stadium, in addition to any penalties imposed by the Event holder, Ticketing Agent or Sporting Body.
5. Patrons or Ticket Holders who have been admitted to Optus Stadium, but subsequently fail or refuse to comply with the Conditions of Entry, Event Conditions, Ticket Conditions and/or Specific Conditions (as applicable), may be removed or banned from Optus Stadium without refund or compensation of any kind under any circumstances.
6. Patrons or Ticket Holders may also be referred to the police and / or other law enforcement agencies, and may be subject to further penalties, including fines and imprisonment.

Refusal of Entry & Removal from Optus Stadium

7. Optus Stadium reserves the right to refuse entry to, remove, fine or ban from Optus Stadium, any Patron or Ticket Holder:
 - (a) it deems to be intoxicated, drug affected, disorderly, threatening or abusive, or whose presence within Optus Stadium is, or could constitute, a source of danger, nuisance, or annoyance to other Patrons, Ticket Holders, any authorised representative of Optus Stadium staff and/or any law enforcement officer;
 - (b) who uses racial, homophobic or discriminatory language towards, or harassment of, other Patrons, any authorised representative of Optus Stadium staff and/or any law enforcement officer;

- (c) who fails or is refusing to comply with any direction, instruction, request or announcement made by any authorised representative of Optus Stadium and/or any law enforcement officer;
- (d) carrying Restricted or Prohibited Items, or any other items which could compromise security or safety, or cause injury or public nuisance;
- (e) not holding a valid ticket, including tickets sourced via an unauthorised promotion, purchased from an unauthorised source, or which appears to have been defaced, forged or copied;
- (f) who refuses to submit to a personal check or submit its bag or belongings for inspection;
- (g) who attempts to conceal their identity, either at the point of entry or while inside Optus Stadium (eg anyone who covers their face with a scarf, balaclava, mask, helmet, etc), however noting that Optus Stadium will at all times respect cultural differences and medical conditions;
- (h) who gains unauthorised access to Optus Stadium and/or restricted areas (including the pitch/playing field);
- (i) who obstructs access ways, entrances, exits, staircases and the like, or who attempts to climb any structure of Optus Stadium;
- (j) who smokes, other than in a designated smoking area;
- (k) identified consuming alcohol in a dedicated alcohol free zone, or identified supplying alcohol to minors;
- (l) identified throwing objects; or
- (m) who is the subject of an existing banning notice issued by Optus Stadium or any Sporting Body.

General Conditions

- 8.** Optus Stadium reserves the right, for safety and security purposes, to:
 - (a) inspect and search bags, regardless of size, of all Patrons and Ticket Holders when entering, within, or on exiting Optus Stadium. This may include touching the outside of the bag and / or seeking assistance of the bag owner to remove items from the bag; and
 - (b) conduct personal checks of all Patrons and Ticket Holders when entering, within or on exiting Optus Stadium. This may include pat down searches and/or wandings.
- 9.** The wearing of any 'colours' or 'insignia' signifying an association with any outlaw motorcycle club or other group (as designated by the Police), is prohibited. This includes coats, T-shirts, waistcoats, caps, patches etc. that indicate a Patron or Ticket Holder belongs to any outlaw motorcycle group or other prohibited group.
- 10.** Patrons and Ticket Holders wearing or otherwise displaying inappropriate or unauthorised commercial, political, religious or other offensive images, logos, messages etc. may be asked to remove such items prior to entering Optus Stadium.
- 11.** Pass-outs for re-entry to Optus Stadium will not be issued, unless permitted further to any Specific Conditions or Event Conditions.
- 12.** Patrons and Ticket Holders must occupy the seat specified on their ticket.
- 13.** Unless otherwise specified, children 12 years and under will not be admitted without a parent, guardian (18 years or older) or a responsible adult, and must remain with the parent or guardian at all times. Patrons and Ticket Holders must comply with any age specifications or restrictions detailed on the ticket.
- 14.** Smoking is not permitted within the main Optus Stadium building (including the use of e- cigarettes) and Patrons and Ticket Holders must utilise the smoking areas adjacent to Optus Stadium entry points.
- 15.** Patrons and Ticket Holders wishing to bring permitted items into Optus Stadium do so at their own risk. Optus Stadium will not be held responsible for any damage to, loss or theft of a Patron or Ticket Holder's personal property.
- 16.** Umbrellas may be brought into Optus Stadium but for the comfort of others should not be put up.
- 17.** For safety reasons, strollers and prams are not permitted in the Optus Stadium seating bowl. Strollers and prams may be stored in cloakrooms provided adjacent to the entry gates.
- 18.** Mobile phones and other devices are permitted within Optus Stadium, provided they are used only for personal and private use (ie. excluding the recording or transmission of an event for commercial purposes).
- 19.** Unauthorised soliciting and customer surveying is not permitted within Optus Stadium.

20. Some sporting and other activities conducted at sporting and entertainment venues are dangerous. Risks include collision with fixed or moving objects, falling or tripping, exposure to adverse weather, or acts of violence committed by other Patrons or Ticket Holders. All Patrons and Ticket Holders attending events and functions at Optus Stadium do so at their own risk. Optus Stadium is not responsible or liable for any loss, damage, accident or injury suffered by any Patron or Ticket Holder, including that of any children under their care.
21. Patrons and Ticket Holders are advised that strobe lighting may be utilised for events at Optus Stadium.
22. Optus Stadium may take photographs and/or video recordings (and/or stills from video recordings) of Patrons and Ticket Holders and may use these photographs and video recordings for any media or other purpose, including advertising or promotional purposes, and training purposes, without payment of any kind to Patrons and Ticket Holders. If a Patron or Ticket Holder is under 18 years of age the parent, guardian (18 years or older) or responsible adult accompanying them to Optus Stadium will be deemed to have given consent on their behalf. Entry to Optus Stadium shall be deemed consent to Optus Stadium's use of these photographs and video recordings, unless Optus Stadium is otherwise notified in writing by a Patron or Ticket Holder (or applicable parent, guardian or responsible adult) to the contrary.
23. For the safety and security of Patrons and Ticket Holders and other Stadium occupants closed circuit television cameras are in use at Optus Stadium. Photographs and recordings of Patrons and Ticket Holders may be shared with the event holder, Sporting Body, law enforcement agencies and other relevant authorities, in connection with investigating, documenting and/or analysing any breach or alleged breach of the Conditions of Entry.

Privacy

24. If a Patron or Ticket Holder is required to provide its Personal Information to Optus Stadium, further to paragraph 4 above, Optus Stadium will deal with the Personal Information in accordance with the *Privacy Act 1988* (Cth) and the Optus Stadium Privacy Policy, which is available at <https://optusstadium.com.au/>.
25. By entering Optus Stadium each Patron and Ticket Holder consents to Optus Stadium using, and where required sharing, their Personal Information with the event holder, Sporting Body and law enforcement agencies, in connection with investigating, documenting and/or analysing any breach or alleged breach of the Conditions of Entry, and/or enforcing any ban notice.

Restricted and/or Prohibited Items

26. Patrons and Ticket Holders are not permitted to bring the following restricted and/or prohibited items into Optus Stadium:
 - (a) Glassware, glass bottles or cans, including spray cans.
 - (b) Alcoholic beverages.
 - (c) Illegal substances, including illegal drugs.
 - (d) Flares, fireworks, weapons, explosives, smoke cannisters or smoke bombs.
 - (e) Laser devices or pointers.
 - (f) Knives, weapons, other dangerous or hazardous items.
 - (g) Pets or animals, other than assistance dogs.
 - (h) Folding chairs or stools.
 - (i) Cameras and or recording devices (for commercial purposes) including tripods. Personal photography is permitted, provided photographs are for non-commercial use.
 - (j) Remote control vehicles, including drones (or any such aircraft).
 - (k) Poles, including metal flag poles, extendable flag poles and / or flag poles capable of being used as a weapon.
 - (l) Oversized banners and flags which are deemed to cause public nuisance.
 - (m) Musical instruments and noise makers, including whistles, hooters, horns, air-horns, drums, and vuvuzelas.
 - (n) Confetti or shredded paper.
 - (o) Balloons or other inflatable items.
 - (p) Scooters, roller skates, skateboards, segways and push bikes.

- (q) Electronic cigarettes (e-cig or e-cigarettes), personal vaporisers, electronic nicotine delivery systems, or other battery powered vaporisers are not permitted to be consumed anywhere in Optus Stadium.
- (r) Eskies and bags of larger dimensions that are unable to be stored under the seats.
- (s) Advertising, sponsorship, promotional, or other marketing materials, including without limitation clothing, accessories and/or literature, which is intended to be offered for sale and /or other means of distribution.
- (t) Other items as determined by Optus Stadium that may cause damage, harm or public nuisance.

Please note Restricted and/or Prohibited Items may vary between events and reference should also be made to any Specific Conditions, Event Conditions and Ticket Conditions.

Alcohol & Illegal Drugs

27. Patrons and Ticket Holders entering Optus Stadium are advised that:

- (a) Alcoholic beverages and illegal drugs cannot be brought into Optus Stadium by Patrons or Ticket Holders.
- (b) Checking procedures will apply to prevent Patrons and Ticket Holders from entering Optus Stadium with alcohol or illegal drugs.
- (c) It is an offence under the Liquor Control Act to bring any alcohol into, or remove alcohol from, the licensed areas of Optus Stadium. Any breach of this condition by a Patron or Ticket Holder will be referred to the police.
- (d) It is an offence under the Liquor Control Act for a minor (under 18 years of age) to purchase alcohol, or for any other person to supply alcohol to a minor, at Optus Stadium. Any breach of this condition by a Patron or Ticket Holder will be referred to the police.

Dress Standards

- 28.** Access to Premium Facilities, Bankwest Club, restaurants and dining room areas of Optus Stadium will be subject to dress codes with a higher minimum standard than required for general admission to Optus Stadium. As a guide, smart casual attire is the minimum standard required for the Premium Facilities, Bankwest Club, restaurants and dining areas.
- 29.** As a minimum for general admission, patrons must be appropriately clothed for a public place and must wear shoes. Patrons and Ticket Holders with bare feet will not be permitted entry to Optus Stadium.

Modifications

- 31.** Optus Stadium reserves the right to update, modify or change these Conditions of Entry from time to time. Any changes will be posted and available at <https://optusstadium.com.au/> and may be available at entry points to Optus Stadium. The Event Conditions, Ticket Conditions or Special Conditions may be updated, modified or changed by the Event owner, ticketing agent or sports governing bodies, at the discretion of the said party, and any such changes will be posted and available at the applicable website.