

# GIFT CARD

## Terms and Conditions of Use

These terms and conditions set out the terms and conditions of use for your Optus Stadium Gift Card (**Card**). Any reference to 'we' or 'us' is a reference to Optus Stadium and 'you' are the Card purchaser or user of the Card.

By using the Card you agree to be bound by these terms and conditions. If you are purchasing the Card for someone else you agree to tell the gift recipient that by using the Card they will be accepting these terms and conditions.

1. The Card can be purchased by contacting [cards@optusstadium.com.au](mailto:cards@optusstadium.com.au). There is a \$2.00 administration fee associated with the issue of the Card. There are no charges or fees associated with your use of the Card.
2. The Gift Card can be purchased in denominations of \$10, \$20, \$50, \$100, \$250, or \$500. The Card cannot be reloaded.
3. The Card is valid for 3 years from the date of issue. The expiry date will be identified on the Card at the time of issue. On the expiry date you will no longer be able to use, and you will forfeit any value that remains on, the Card.
4. The Card can be used to purchase food and beverages at Optus Stadium food and beverage outlets. The Card cannot however be used with any mobile food vendors. These mobile food vendors may accept cash, credit and/or other debit card payments, but they do not accept payment using the Card.
5. We may prohibit use of the Card for any transaction that is not permitted by law (including the sale of alcohol to a minor).
6. The Card can be used for other Optus Stadium purchases (eg Optus Stadium Tours) however it cannot be used at third party or mobile merchandise outlets.
7. Transactions are authorised when you, or when you allow an operator or other person to, scan your Card at an Optus Stadium point of sale terminal or when confirming a purchase by contacting [cards@optusstadium.com.au](mailto:cards@optusstadium.com.au).
8. The available balance on the Card cannot be exceeded. If you have insufficient funds to complete a purchase using your Card part payment can be made using any other credit or debit card. There are no refunds on any unspent balance on your Card.
9. The Card's balance is shown on each receipt after you make a purchase. If you have any queries regarding your Card balance or transaction history, please contact [us on cards@optusstadium.com.au](mailto:cards@optusstadium.com.au).
10. The Card is not a credit card and cannot be used to obtain or redeem cash (for example at ATMs or over the counter at a point of sale terminal). You will not earn any interest or generate any revenue on any available balance on your Card.
11. Keep your Card secure. You are responsible for all transactions made using the Card. We are not responsible for any unauthorised or fraudulent transactions, except where there has been fraud or negligence by us.
12. Treat your Card like cash. Defaced or altered Cards will not be accepted and lost or stolen Cards will not be replaced or refunded. Faulty or damaged Cards will only be replaced by us, for the remaining value on your Card at the time of replacement, if the fault or damage is a result of the production/issuing process or otherwise caused by us. We will not replace any faulty or damaged Card that has expired.
13. To the extent permitted by law we accept no liability for the misuse, loss of or damage to the Card, or for any failure to authorise a purchase transaction (even if the available balance exceeds the purchase amount at the time of the authorisation request) if a point of sale terminal or system is not working properly.
14. If an unauthorised or erroneous transaction causes you loss, and that loss is due to our fault or negligence, we will reimburse the value of the unauthorised or erroneous transaction. If that loss is not due to our fault or negligence, the value of that transaction will not be reimbursed to the Card.
15. We do not retain any personal details for the purpose of processing or managing the Card. If you choose to provide your personal details these details will be collected and used in accordance with the Optus Stadium Privacy Policy (available at [www.optusstadium.com.au](http://www.optusstadium.com.au)).
16. We reserve the right to modify, update or change these Terms and Conditions of Use at any time. These Terms and Conditions of Use are governed by the laws of Western Australia.