



Optus Stadium caters for everyone regardless of age, experience or ability.

The aim of Optus Stadium's design isn't only to meet specific codes but rather to strive to exceed them as a minimum standard and create an inclusive venue for all fans.

Individuals Requiring Universal Access (IRUA) features of Optus Stadium:

- 360 degree access across all general admission levels
- Over 60 Universal Accessible Toilets (UAT)
- 3 Changing Places facilities
- 450 wheelchair positions and 327 Enhanced Amenity Seats for people that have mobility requirements
- Wheelchair positions on all levels with flexible seats for carers and guests
- 9 times more permanent ACROD bays than required (2013 National Construction Code)
- 12 lifts throughout the Stadium

Accessible Tickets & Seating

Ticketmaster is the official ticketing partner of Optus Stadium and the venue's only authorised ticket seller for major events, unless otherwise specified.

The Ticketmaster Accessible Seating Line can assist with wheelchair, Companion Card and/or special needs ticket requirements.

Ticketmaster's Accessible Seating Line:

Telephone: 1300 446 925

Email: bookings@ticketmaster.com.au

Emails must include the event name, venue, date time and patron contact details.

Parking & Transport

ACROD parking is available at Optus Stadium, and parking permits are subject to booking and availability.

To access the ACROD Parking or Drop-Off areas, fans must have a valid event ticket, a valid WA ACROD permit and an Optus Stadium parking or drop-off pass.

ACROD Parking Registrations open three weeks prior to each event, via www.optusstadium.com.au/getting-here/acrod-parking. Passes will be issued by email or can be collected from Optus Stadium ahead of an event.

Public Transport Information

Transperth operates an extensive public transport network to get patrons to and from Optus Stadium. The event transport network connects event-goers with the Perth CBD and the wider metropolitan area.

Please note that the services will vary depending on the event, and all passengers are encouraged to use the JourneyPlanner to accurately plan their trip prior to an event.

Transperth offers a range of accessible services, for more information visit: <https://www.transperth.wa.gov.au/about/accessibility>

The majority of events at Optus Stadium are joint ticketed, which means the cost of public transport is included in event tickets for three hours either side of the event. Please note special event buses run for one hour after the conclusion of the event.

Use the Transperth JourneyPlanner to accurately plan your trip prior to each event.

<https://www.transperth.wa.gov.au/Journey-Planner>

Stadium Facilities

Universally Accessible Toilets

Universal Accessible Toilets (UAT) throughout the Stadium and Stadium Park have been designed to accommodate people with physical disabilities, such as age related limited mobility or the inability to walk due to impairments.

Optus Stadium offers accessible toilets throughout all internal levels and also within the Stadium Park. With more than 60 Universally Accessible Toilets (UAT) at Optus Stadium, all patrons will have a UAT in close proximity to their seat.

Changing Places Facilities

Changing Places restrooms offer a clean private facility for people living with a disability, providing convenient access to assistance equipment plus additional space to manage their personal needs.

There are two Changing Places within the Stadium, located at Aisles 111 and 537. A third Changing Place is located in the Stadium Park, adjacent to The Camfield.

Available equipment includes:

- Height adjustable adult-sized changing bench
- Mobile hoist system
- Automated MLAK-operated key entry with sliding electric doors
- Shower facilities
- Space for a user and up to two carers

Accessible Lifts

Patrons can access the Venue by lifts located inside each of the five main entry gates.

There are additional lifts located inside the Stadium to assist patrons with reaching the higher levels, with priority given to patrons with accessible needs.

Lifts are located at:

- Gate A, B, C, D & E
- Lobby 101
- Lobby 107
- Lobby 126
- Lobby 135

The 12 lifts throughout the Stadium have the ability to hold power so they remain operational in the event of power failure. This ensures that not only can people with disability be seated throughout all levels of the Stadium, but also that they will be able to be evacuated in the event of an emergency.

See the amenities map outlining the Stadium's facilities on the following page.



Stadium Emergency Evacuation

In the event of an evacuation all Stadium lifts will be for the exclusive use of transporting patrons with accessibility needs. Patrons who do not have accessibility needs are required to follow the exit signs and the instructions of the Stadium staff to evacuate via the stairs.

In the unlikely scenario that a full evacuation is required, all lifts will be operated by trained Stadium staff to transport patrons with accessibility needs to level 1 where they will be evacuated with all other patrons.

On reaching level 1, patrons who have been cleared from their initial level down to level 1 are asked to follow the instructions of the staff member on that floor. Patrons with accessibility needs will be directed to the Podium in the west to be evacuated down the external ramp to the muster point by the Northern Oval.



- P** East Perth Car Parks
- R** East Perth Station
- W** Windan Bridge

LEGEND

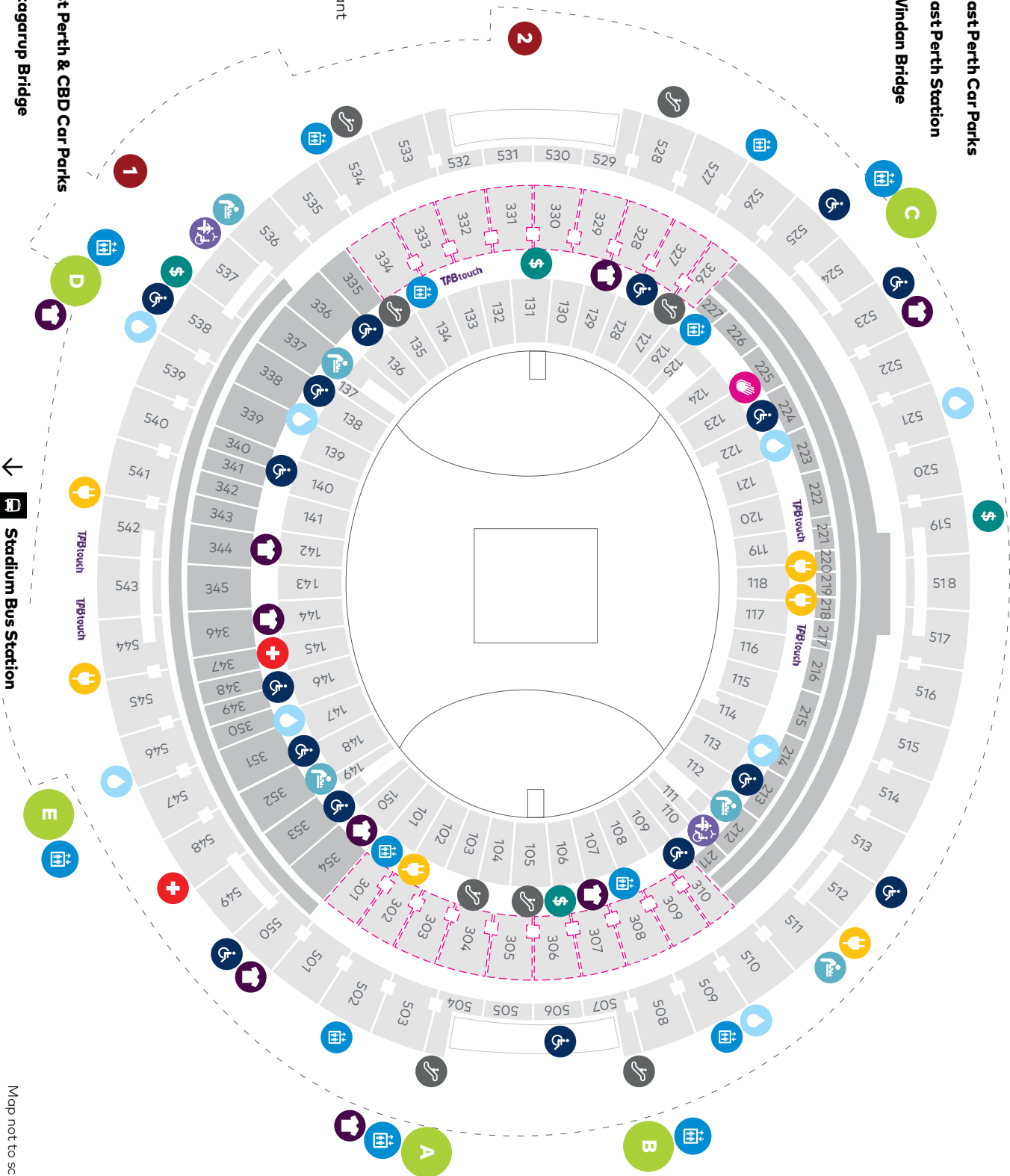
- Lifts
- Escalators
- ATM
- First Aid Room
- Changing Places
- Parenting Room
- Accessible Toilets
- Prayer Room
- Water Fountains
- Merchandise
- Charging Stations
- Gates
- City View Café
- Goodwood Restaurant
- Access via Level 1

Swain River

- P** East Perth & CBD Car Parks
- M** Matagarup Bridge

Stadium Bus Station

Map not to scale, subject to change



Perth Stadium Station

Taxi

Victoria Park Drive

Stadium Amenities Map

OPTUS STADIUM