



Premium Hospitality General Information

Ticketing

Tickets for Private Suites and Open Boxes are released approx 3 weeks prior to the event and are sent via email with a link to our web platform, Event Hub. In Event Hub, you can confirm attendance, advise of dietaries, view menus and purchase package upgrade options.



On completion of the above steps, your tickets will be available for download.

All other Premium Hospitality ticketing is sent electronically approx 3 weeks prior to the event.

Event & Hospitality Service Timings

Catering confirmations and changes close approx 10 days prior to the event.



Event Timings, wayfinding and Hospitality Service commencement and conclusion times are available via Event Hub and written on tickets.

Food & Beverage Service in Suites & Boxes will generally commence 1 hour prior to the event and conclude half an hour post event.

Premium Hospitality Dress Code

All Optus Stadium Premium Hospitality spaces adhere to a Smart Casual dress code.

Gentlemen - A sleeved shirt is required (t-shirts & polos are accepted)

Ladies - Dresses and blouses may have thin straps

Sporting team jerseys are accepted, provided a sleeved t-shirt or shirt is worn underneath.

The following items are not permitted:

- Thongs or ugg boots
- Tracksuit pants
- Sports, active or beach wear (inc. board shorts)
- Overalls
- Offensive slogans or messages
- Excessively ripped clothing
- Untidy or dirty clothing



Footwear must be worn at all times.

Optus Stadium management reserves the right to refuse admission to any person who is deemed to be inappropriately dressed.

** Please refer to the instructions provided by your Host (including AFL Clubs), as different dress codes may apply.*

Parking for Premium Hospitality

Parking at the Stadium is limited and {not automatically allocated} / {subject to availability} as part of Premium Hospitality packages.



Parking or Drop-Off Passes can be requested through the Commercial Sales Team and will be allocated on a first in, best dressed situation.

Generally, a limit of 1 parking pass is available to each Private Suite or Open Box.

Buses larger than a 12 seater, requiring a Parking or Drop-Off Pass, needs to be requested in advance via our Commercial Team, and is not guaranteed. Passes are subject to limits and availability.

ACROD Parking

There is limited ACROD parking available at Optus Stadium.

To access the ACROD Parking or Drop-Off areas, you must have:

- a valid event ticket
- ACROD permit
- a parking or drop-off pass.



ACROD parking registrations open three weeks prior to each event and parking permits are subject to availability.

Passes will be issued by email or can be collected from Optus Stadium ahead of an event.

Further information can be found in the Optus Stadium website, link below:

<https://optusstadium.com.au/getting-here/acrod-parking>