

FREQUENTLY ASKED QUESTIONS

Are there any Bankwest Club Seats available?

The first allocation of Bankwest Club Seats has been exhausted. For individuals or businesses who missed the opportunity to secure seats, you are encouraged to register for the Waiting List.

How does the Waiting List work?

It is anticipated that from time to time there will be a small number of seats which may become available. Those registered on the Waiting List will have the first opportunity to apply for any remaining seats.

Waiting List registrants are added to the Waiting List in order of registration and contacted on a first-to-apply basis should any Bankwest Club Seats become available. Any Club Seats which do become available will be offered for purchase to Waiting List registrants on a first-to-apply basis.

All Bankwest Club Waiting List registrants will be contacted by 31 January each year with an updated Waiting List status. Registrants will also be provided with other great event offers and opportunities by email, and can opt out at any time should they wish. To join the Bankwest Club Waiting List submit your details below, and confirm your acceptance of the Bankwest Club Waiting List terms and conditions.

Is there a cost to register on the Waiting List?

No, it is absolutely free.

What does Bankwest Club membership provide?

Members of the Bankwest Club at Optus Stadium are rewarded with exclusive year-round access to an unrivalled level of in-Stadium experience that can be shared with family, friends, colleagues and clients.

What events are included with Bankwest Club membership?

Each premium reserved Club Seat in the exclusive Bankwest Club provide access to all Events¹ held at Optus Stadium, including free access to:

- Every West Coast Eagles and Fremantle Dockers game, including all Derbies.
- All major Cricket Test Matches, One Day/T20 Internationals and Scorchers Big Bash League matches, including finals.
- Rugby Union International matches including the 2019 Bledisloe Cup.
- Rugby League matches including the Perth NRL Double Header on 10 March 2018 and State of Origin II in 2019.
- Major football (soccer) matches including Chelsea FC vs Perth Glory in mid-2018.
- Every major international and Australian concert played at the Stadium, including both Ed Sheeran concerts in March 2018².

Plus:

- A guaranteed right to purchase Club Seats for all Eagles and Dockers finals.
- Subject to such rights being secured, the opportunity to purchase tickets for Major Events and Special Events¹.

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What are the other Bankwest Club benefits?

In addition to the Bankwest Club's unequalled schedule of events, Club Members enjoy:

- Flexible transfer and associate member privileges to share Club Seats with family, friends and colleagues.
- Preferential access to premium food and beverages and facilities in the adjoining Club Terrace.
- Year-round priority access to the Stadium's two signature restaurants.
- Club identification and digital access which enables easy electronic sharing Club Seats with your family, friends, colleagues and clients.
- Complimentary Membership to both the West Coast Eagles and Fremantle Dockers entitling Members to all of their additional member benefits.
- Access to all benefits available to Perth Scorchers Standard Members.

Are concert tickets included in a Bankwest Club membership?

Bankwest Club Members receive free access to all concerts held at Optus Stadium. Due to the position of the stage in concert mode, for most concerts Club Members are not allocated their Club Seats, but are provided with alternative seats.

Is parking available to Bankwest Club Members?

There is no parking associated with the membership. Optus Stadium has been designed for over 80% of patrons to arrive and depart via public transport. Public transport access is included in the price of the ticket.

Can members let other people use their Bankwest Club membership?

Where an individual or a company holds more than one Club Seat, Members may nominate one person per Club Seat as a Club Member Associate who is then entitled to exercise the Club Membership Benefits in relation to that Club Seat. Club Member Associates are bound by the obligations set out in the Terms and Conditions, except for

payment of the Annual Fee and Additional Costs in relation to each Club Seat, which will remain with the Club Member.

Club Members or Club Member Associates may allow another person to use their Club Seats as an Authorised Person to attend an Event, but the Club Member remains responsible for the conduct of the Authorised Person at the Event and their compliance with the Bankwest Club Terms and Conditions.

Can Bankwest Club Seats be sold or transferred?

Club Members may not sell or transfer ownership of any Club Seats without prior approval, which if approved will be subject to payment of a Transfer Fee and may be subject to other conditions. Please refer to the full Terms and Conditions for more information on Club Seat transfers.

What type of Fremantle Dockers/West Coast Eagles membership benefits are included?

Once a membership is confirmed, member details are passed on to each Club and they provide all the information related to their Membership benefits.

Do I have to become a member of both the Fremantle Dockers and West Coast Eagles?

Members of the Bankwest Club automatically become members of both the Fremantle Dockers and West Coast Eagles Club Membership programs. AFL club membership entitles the member to the right to purchase their Club Seats for AFL finals at Optus Stadium. Other specific football club membership details will be communicated by each AFL Club.

Are Bankwest Club Seats undercover?

All Bankwest Club Seats are beneath the fabric roof, which covers 85% of the seats in the Stadium. Full shelter is weather dependent.

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Are Club Seats in the shade?

The amount of shade depends on the time of year and day. The Bankwest Club seating is not entirely shaded but all Club Seats experience shade at times.

Are guest passes available?

No. However, Members can allow friends, family, colleagues or clients to attend events in their place, subject to the Bankwest Club Terms & Conditions.

Are there standing areas?

Yes, Club Members are able to stand in the Club Terrace and at the high bars behind the last row of Club Seats.

Can standing room access be purchased?

No. All Bankwest Club Members have an allocated Club Seat.

Do children need to be Members to access the Bankwest Club?

Generally speaking, yes. However, infants may be admitted to some events, depending on the ticketing conditions, which vary between different sports and concerts. Members can enquire directly in the lead-up to that event.

Are there accessible seating options?

Yes. There are 13 wheelchair bays and eight Enhanced Access seats. Enhanced Access seats have a wider gap between the seats and a support bar in front to assist the patron getting in and out of the seat.

Does the price of a Club Seat include food and beverages?

No. A variety of premium food and beverage offerings are available from the Club Terrace, with some items unique to the Bankwest Club.

Is there a dress code?

The Bankwest Club requires smart casual attire to be worn by all Members and guests at all times. Football jumpers may be worn; however, a t-shirt or shirt must be worn underneath. The following items are not permitted:

- Tracksuit pants, board shorts or sports shorts
- Beachwear, midriff tops or short shorts
- Singlets or tank tops
- Overalls
- Clothing with offensive messages
- Any untidy, dirty or torn clothing (including designer tears)
- Rubber thongs, ugg boots or moccasins

¹ Excludes (1) Major Events such as the Olympic Games, Commonwealth Games, FIFA World Cup, the ICC Cricket World Cup and T20 World Cup, the IRB Rugby World Cup, Rugby League World Cup or the World Athletics Championship, (2) Special Events such as motor-sport entertainment shows, mixed martial arts events and boxing (but for both Major Events and Special Events, the Stadium Operator will use reasonable endeavours to secure access to these events which if secured will be subject to payment of an additional ticket fee) and (3) private events and/or events where the sale of tickets are either restricted or not offered to the general public.

² Bankwest Club Members will receive free access to all concerts held at Perth Stadium, however due to the position of the stage in concert mode, for most concerts Club Members will not be allocated their Club Seats, but will be provided with alternative seats. For the Ed Sheeran concerts to be held in March 2018 Club Members will not have access to their Club Seat. For the concert to be held on Friday 2 March, Club Members will be provided a general admission ticket to the arena for each Club Seat held, and for the concert to be held on Saturday 3 March, Club Members will be provided a reserved seat for each Club Seat held.