

ACCOUNT CARD

Terms and Conditions of Use

These terms and conditions set out the terms and conditions of use for your Optus Stadium Account Card (Card). Any reference to 'we' or 'us' is a reference to Optus Stadium and 'you' are the Card purchaser or user of the Card. By using the Card you agree to be bound by these terms and conditions.

1. The Card can only be purchased by contacting your account representative at Optus Stadium. There is a \$2.00 administration fee associated with the issue of the Card. There are no other charges or fees associated with your use of the Card (including when reloading the Card).
2. A minimum of \$10.00 and a maximum of \$1000.00 can be loaded/reloaded on your Card at any time. The Card can only be reloaded by contacting your account representative at Optus Stadium.
3. The Card is only valid for a limited time. When the Card is issued your account representative will confirm the cancellation date of your Card. The Card cannot be used after this time. Any balance remaining on the Card at the cancellation date will be refunded to you, using the same method of original purchase (ie. via the credit card used, or via bank transfer).
4. The Card can only be used for purchasing food and beverages at Optus Stadium food and beverage outlets. We may prohibit use of the Card for any transaction that is not permitted by law (including the sale of alcohol to a minor).
5. The Card cannot be used with any mobile food vendors. These mobile food vendors may accept cash, credit and/or other debit card payments, but they do not accept payment using the Card.
6. The Card cannot be used for any other type of purchases (including at merchandise outlets), or for purchases over the internet, by phone or email.
7. Transactions are authorised when you, or when you allow an operator or other person to, scan your Card at the point of sale terminal of a food and beverage outlet.
8. The available balance on the Card cannot be exceeded. If you have insufficient funds to complete a purchase using your Card part payment can be made using any other credit or debit card.
9. The Card's balance is shown on each receipt after you make a purchase. If you have any queries regarding your Card balance or transaction history, please contact your account representative at Optus Stadium.
10. The Card is not a credit card and cannot be used to obtain or redeem cash (for example at ATMs or over the counter at bar or food outlets). You will not earn any interest or generate any revenue on any available balance on your Card.
11. Keep your Card secure. You are responsible for all transactions made using the Card. We are not responsible for any unauthorised or fraudulent transactions, except where there has been fraud or negligence by us. If you believe an error has occurred in relation to your Card please contact your account representative at Optus Stadium.
12. Lost, damaged or stolen cards will be cancelled and replaced free of charge. Remaining balances on lost, stolen or damaged cards will be transferred to a new card. If your Card has been lost or stolen please contact your account representative at Optus Stadium. Replacement cards will only be available for collection at Optus Stadium from your account representative (they will not be posted), and photo identification will be required when collecting a replacement Card.
13. To the extent permitted by law we accept no liability for the misuse, loss of or damage to the Card, or for any failure to authorise a purchase transaction (even if the available balance exceeds the purchase amount at the time of the authorisation request) if a point of sale terminal or system is not working properly.
14. If an unauthorised or erroneous transaction causes you loss, and that loss is due to our fault or negligence, we will reimburse the value of the unauthorised or erroneous transaction. If that loss is not due to our fault or negligence, the value of that transaction will not be reimbursed to the Card.
15. We may retain your personal details for the purpose of processing or managing the Card. If we retain your personal details these details will be collected and used in accordance with the Optus Stadium Privacy Policy (available at www.optusstadium.com.au).
16. We reserve the right to modify, update or change these Terms and Conditions of Use at any time. These Terms and Conditions of Use are governed by the laws of Western Australia.